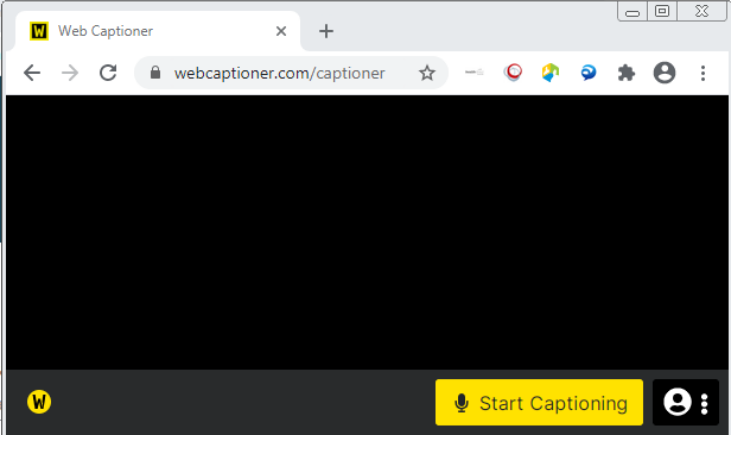
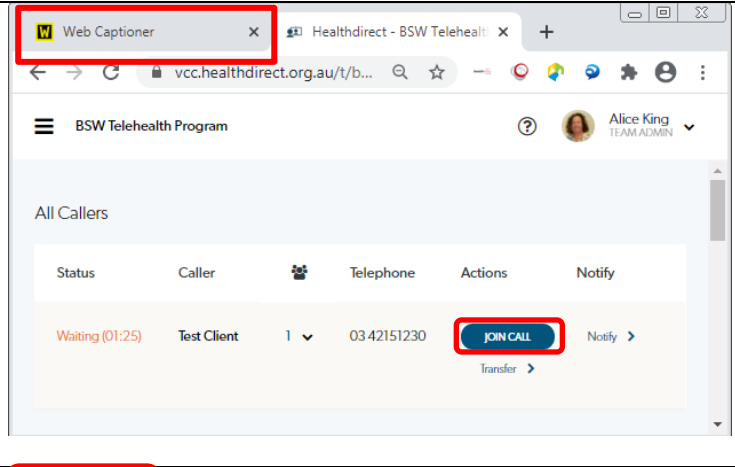
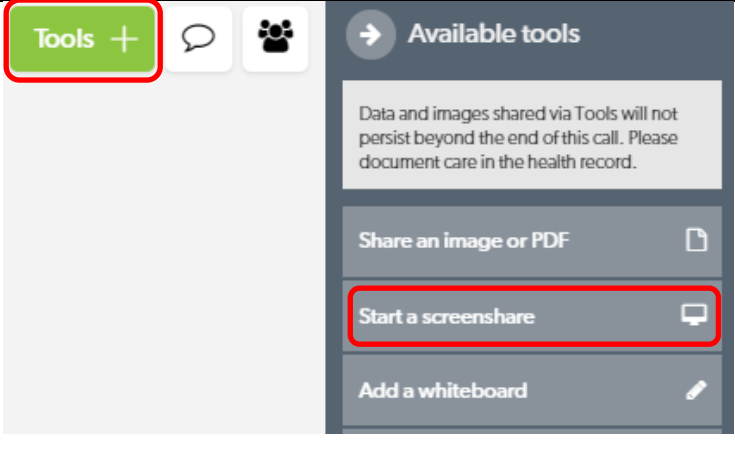


Healthdirect Video Call – live captioning

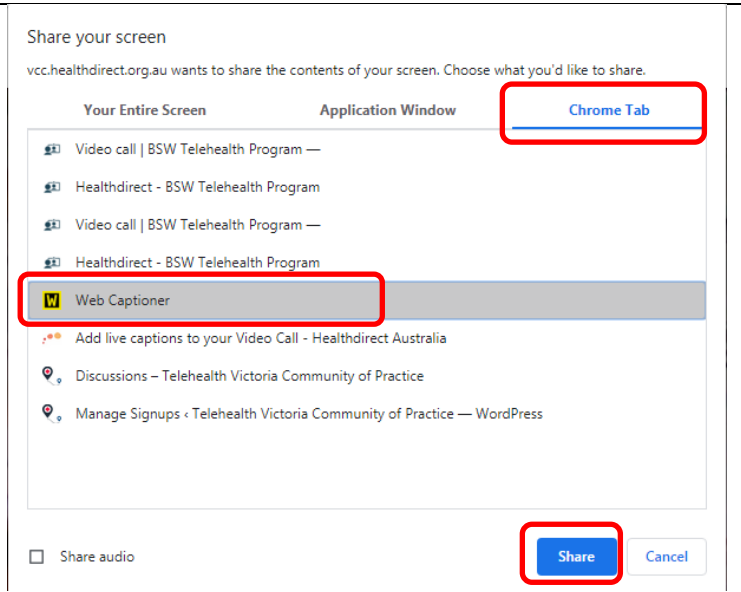
When might you need live captioning?

For any users and callers who are deaf or hard of hearing, it is challenging to fully participate in verbal communications. Live captioning provides access to spoken dialogue displayed on a screen and is delivered in real-time.

Web Captioner (<https://webcaptioner.com/captioner>) is a free web captioning service that has been tested with Video Call.

<p>Step 1</p> <p>Go to Web Captioner in the Google Chrome browser.</p> <p>https://webcaptioner.com/captioner</p> <p>You will see a black page where your captions will appear.</p>	
<p>Step 2</p> <p>Have Web Captioner open ready to go.</p> <p>Then join a call with your patient or client as usual.</p>	
<p>Step 3</p> <p>Share Web Captioner in to your call</p> <ul style="list-style-type: none">• Tools, then• Start a screenshare	

- Select to share a **Chrome Tab**
- Select **Web Captioner**
- Click **Share**

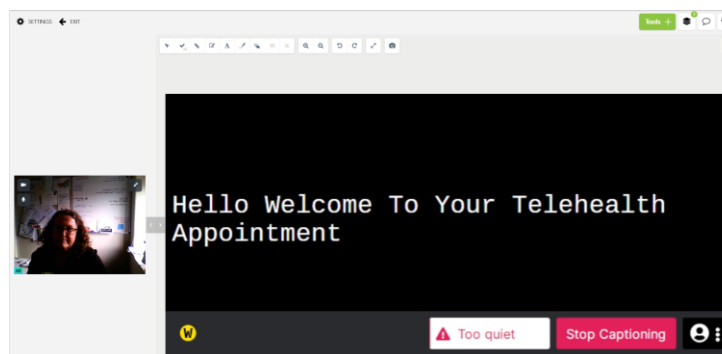


Step 4

You will need to go to the Web Captioner tab to click **Start Captioning**, and then return to your call window

Web Captioner will caption live as you speak, using voice recognition.

Click **Stop Captioning** - in the Web Captioner tab - when you have finished your consultation.



More information

<https://help.vcc.healthdirect.org.au/conductavideocall/live-captioning-during-your-video-call>